

Fall 2010

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A Quarterly Publication for Paducah Water Customers

Summer Use Sets New Records

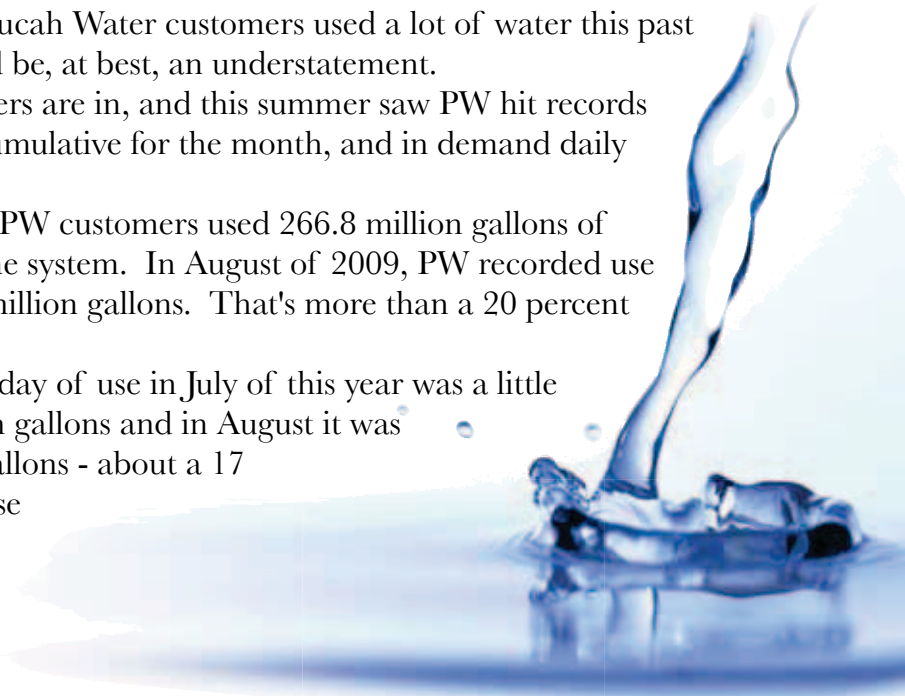
PW customers used more water in August than in any previous year

To say Paducah Water customers used a lot of water this past summer would be, at best, an understatement.

The numbers are in, and this summer saw PW hit records for use both cumulative for the month, and in demand daily and hourly.

In August, PW customers used 266.8 million gallons of water across the system. In August of 2009, PW recorded use of just 221.7 million gallons. That's more than a 20 percent increase.

PW's peak day of use in July of this year was a little over 13 million gallons and in August it was 12.1 million gallons - about a 17 percent increase over 2009's 11.1 million gallons. On an hourly basis, PW



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Mind The Meter Box

Paducah Water maintains thousands of business and residential services in the area and hundreds of miles of underground water main. Because PW's infrastructure is underground, it is sometimes easy to forget it is there, making it more difficult to remember that PW may at times need access to this underground equipment.

Please, do not block water meter boxes in your yard with plantings, bushes or mulch. And, be mindful of meter boxes and underground pipes when digging in your yard. Also, do not tamper with the water meter in any way. Tampering with meters is against the law, and PW will take action as necessary if we find a meter or box has been disturbed or damaged.



Home Water Leaks Could Cost You Hundreds

Everyone knows a leaky faucet can cost you a lot of money when it comes to your water bill and, in many cases, the fix is as simple as a new washer or faucet cartridge and the cost is less than \$20. Plus, it is simple to spot a leaky faucet. You look at it, and if it is dripping water, it needs to be repaired.

However, there is one common water leak that, for all intents and purposes, is hidden. This "hidden" leak can cost you hundreds of dollars every year, but because it is difficult to spot, it often doesn't get repaired.

The culprit of this hidden leak is our porcelain friend to the right - the toilet. To catch this offender in the act, there are a couple of simple things you can do. First, rely on your ears instead of your eyes. If your toilet is running constantly, you can hear it. The other quick test you can perform is to put a few drops of food coloring in the tank. After a few hours, check the bowl. If there is food coloring in the water in the bowl, you have a small leak.

A new flapper/float assembly for a toilet is just a few dollars. You can even do the repair yourself, which will save you hundreds on your next water bill.



Summer Use Sets New Records (Cont.)

was able to meet the record demand of 9,700 gallons per minute on the peak day. Last year, the peak hourly rate was 9,000 gallons per minute.

As you might expect, the increase in use during the summer is attributed to the extremely hot weather and dry conditions.

Because sales were higher than expected, PW plans on accelerating several capital improvement projects as we continue to increase reliability and enhance quality.

Employee Focus:

Marty Grubbs

Part of the Customer Service Team

Meet Marty Grubbs, one of Paducah Water's newest employees.

Marty began working as a meter reader for PW the first week of June.

Marty is an accomplished body builder and loves being outside in his new job.



Questions?

You may contact any of the people listed below using the contact information to the right.

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This publication is printed quarterly for Paducah Water customers. PW is happy to include your community or non-profit organization's event or message.

If you would like to submit an item for publication, please do so, in writing, by the 10th of the month prior to the month of desired publication.

PW reserves the right to refuse any submission and/or edit submissions due to space availability.